

## Customer support services

**A comprehensive range of services  
to improve your operations**



# Your Business Partner



At Endress+Hauser, improving the effectiveness of your operations is our main goal. To achieve this, we produce precise, cost-effective and tailor-made solutions in the form of instrumentation and systems.

*Our commitment to you does not stop there...*

Through a complete range of support services, our aim is to optimize the quality and performance of your measurement system, allowing you to get the most from your operations, now and in the future.

**“...installing the required Endress+Hauser equipment or systems in order to maximize your operational efficiency.”**

## Commissioning

Experienced, professional and technical personnel will commission your system, managing the process to ensure the best performance of all installed equipment.



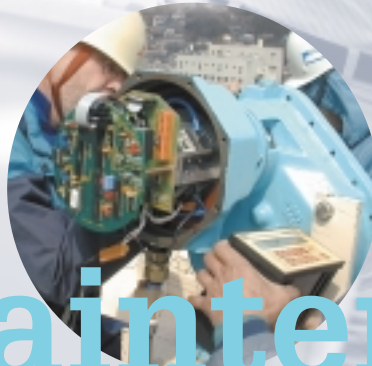
**"...offering flexible training at your facility or at any of our facilities worldwide."**



# Training

Specialized training provides your personnel with the required technical and functional knowledge.

You can choose among various training options and a training course can be designed for your specific needs.



# Maintenance

**"...offering different service options in order to meet your maintenance requirements."**

Using a sophisticated communications system and worldwide network of service centers, routine maintenance is performed in an efficient and timely manner.

You can determine the level of service you require. Preventive maintenance provides guaranteed performance of Endress+Hauser instrumentation by maintaining equipment and restoring existing equipment to their original level of quality and performance.



# Help Desk

Endress+Hauser's technical and application support team provides expert advice and assistance worldwide, 24 hours a day, seven days a week via the telephone or internet. They will guide you through the problems you are facing, every step of the way.

**"...keeping your operations running 24 hours a day, seven days a week."**



## Your business partner



Endress+Hauser is the largest privately held instrumentation and automation company in the world with production and distribution sites in 33 countries, employing over 5700 people.

By combining the best of **Coggins**, **Sakura**, **Synergix**, **Varec** and **Whessoe**, Endress+Hauser Systems & Gauging offers the widest range of sophisticated measurement instrumentation and systems and efficiently organizes workflow through our locations. Every team member contributes their specialized knowledge to provide comprehensive support services including:

- Engineering solutions
- Project management
- Commissioning
- Training
- Preventive maintenance
- 24x7 help desk
- Internet-based support

If you would like more information, please contact one of our sales representatives or visit our website at [www.systems.endress.com](http://www.systems.endress.com).

**COGGINS**

***Sakura***

**Synergix**

***Varec***

**WHESSEO**

### Supplementary documentation

- |  |   |
|--|---|
| <input type="checkbox"/> FuelsManager Administration Course<br>Special Documentation Sd006G/03/ae      | <input type="checkbox"/> Training Information<br>Special Documentation Sd008G/03/ae           |
| <input type="checkbox"/> RTU 8130 Operation & Maintenance Course<br>Special Documentation Sd007G/03/ae | <input type="checkbox"/> Preventive Maintenance Program<br>Special Documentation Sd011G/03/ae |

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**Endress + Hauser**  
Systems & Gauging

